

HMIS Monthly Meeting

February 2021

AGENDA

- ▶ Introductions
- ▶ HMIS Open Sharing
- ▶ HMIS Tabs
- ▶ ROI
- ▶ Federal Reporting- System Performance Measure (SPM)
- ▶ Calendar
- ▶ Q&A

WELCOME!

New HMIS Staff

Welcome

Eric Doll
System Admin

HMIS Open Sharing

HMIS ClientPoint Tabs

Client Summary


- ▶ Client Summary provides an overview of the Client's information

Client Information
Service Transactions

Summary
Client Profile
Households
ROI
Entry / Exit
Case Managers
Case Plans
Measurements
Activities
Assessments

Added to the system 10/02/2002 12:51 PM

Name	Solo, Han	Gender	Male
Date of Birth	05/04/1978 (Age 42)	Primary Race	White (HUD)
Social Security	123-45-6789	Secondary Race	Black or African American (HUD)
		U.S. Military Veteran?	No (HUD)



Households

ID	Type	Head of Household	Relationship
129114	Single Parent		
	*Solo, Han	Yes	Self
	Test, CCP	No	boyfriend

Search Existing Households
Start New Household

Release of Information

Provider	Permission	Start Date	End Date
Salvation Army of Wake - Wake County - Hotel2Housing Families Rental Assistance - County ESG-CV	Yes	02/11/2020	02/11/2021

Add ROI
Showing 1-1 of 1

Entry/Exits

Program	Type	Project Start Date	Exit Date
No matches.			

Add Entry / Exit

Services

Start Date	End Date	Provider
No matches.		

Add Service
Add Multiple Services

Shelter Stays

Start Date	End Date	Provider
No matches.		


Client Profile

Client Information | Service Transactions

Summary | **Client Profile** | Households | ROI | Entry / Exit | Case Managers | Case Plans | Measurements | Activities | Assessments

Client Record Issue ID Card

Name	Solo, Han
Name Data Quality	Full Name Reported
Alias	Scruffy Nurf Herder
Social Security	123-45-6789
SSN Data Quality	Full SSN Reported (HUD)
U.S. Military Veteran?	No (HUD)
Age	42


Change Clear

Client Demographics

Date of Birth	05/04/1978
Date of Birth Type	Full DOB Reported (HUD)
Gender	Male
Primary Race	White (HUD)
Secondary Race	Black or African American (HUD)
Ethnicity	Non-Hispanic/Non-Latino (HUD)

Save Save & Exit Exit

Housing status stand alone assessment (Wake)

Housing Status Category 1 - Homeless (HUD) Cancel

Call Records

Start Date	Call ID	Call Time	Call Type	Call Status	Follow Up Needed	Call Notes
12/14/2020	42449	0:33:30	Electronic Referral	Complete	No	

Showing 1-1 of 1

▶ Client Profile displays the clients record, client demographic, call record, Housing status, file attachments, incidents, and client notes

▶ Client record includes the client's name, SSN, military status, and age

▶ Client Demographics includes the client's DOB, gender, race, ethnicity

Households

Client Information | Service Transactions

Summary | Client Profile | **Households** | ROI | Entry / Exit | Case Managers | Case Plans | Measurements | Activities | Assessments

▼ (129114) Single Parent

Name	Age	Head of Household	Relationship to Head of Household	Joined Household	Previous Associations	Household Count
(4) Solo, Han	42	Yes	Self	09/05/2019	0	1
(490397) Test, CCP		No	boyfriend	02/04/2021	0	2

Manage Household

The households tab displays the members of the household and their relationship to the Head of Household (HoH)

Release Of Information (ROI)

Client Information | Service Transactions

Summary | Client Profile | Households | **ROI** | Entry / Exit | Case Managers | Case Plans | Measurements | Activities | Assessments

Release of Information

Provider	Permission	Start Date	End Date
Salvation Army of Wake - Wake County - Hotel2Housing Families Rental Assistance - County ESG-CV	Yes	02/11/2020	02/11/2021

Showing 1-1 of 1

The ROI tab display all active and expired ROIs. The ROI is the client's consent to share

Entry/ Exit

The exit/ entry tab displays the client's past and current projects. Clients interim and annual assessments are accessible through this tab. The client count allows you to view the household count included in the entry/exit assessments.

Client Information | Service Transactions

Summary | Client Profile | Households | ROI | **Entry / Exit** | Case Managers | Case Plans | Measurements | Activities | Assessments

Reminder: Household members must be established on Households tab before creating Entry / Exits

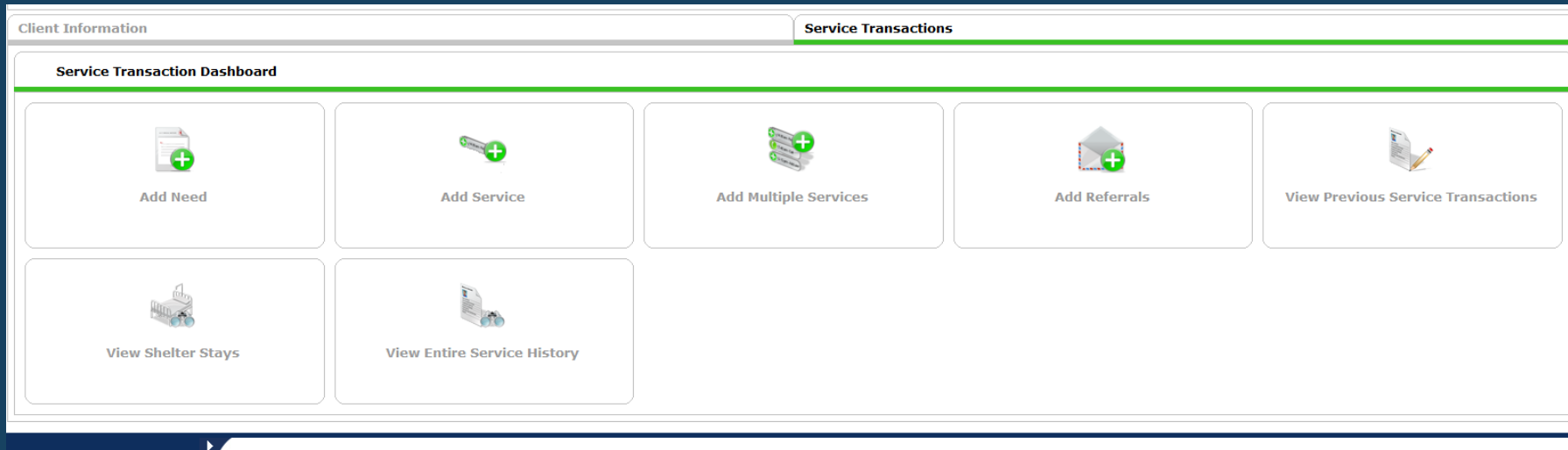
Program	Type	Project Start Date	Exit Date	Interims	Follow Ups	Client Count
Salvation Army of Wake - Wake County - Hotel2Housing Families Rental Assistance - County ESG-CV (8063)	Basic	02/09/2021				
CASA - Wake County - RRH - HUD (8142)	HUD	12/30/2020	02/01/2021			

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Service Transactions

Service transactions dashboard features

- Add Need
- Add service
- Add Multiple Services
- Add referral
- View Entire Service History
- View Previous Service transaction
- View Shelter Stays



Release of Information (ROI)

Release of Information (ROI)

- ▶ Must have an ROI for each client
- ▶ The project name must match entry project
- ▶ ROIs affect referrals and visibility
- ▶ Active for 1 year
 - ▶ Due to COVID, we understand that many interactions with clients are virtual and verbal ROIs are used, but you need to obtain a signed ROI while working with the client
 - ▶ Verbal ROIs are active for 30 day
- ▶ **DO NOT DELETE OLD/EXPIRED ROIs**

FEDERAL REPORTING

System Performance Measures (SPM)

- ▶ 0700 - Length of Time Persons Remain Homeless
- ▶ 0700.1b - Length of Time Persons Remain Homeless
- ▶ 0701 - Exits to Permanent Housing with Return to Homelessness
- ▶ 0702 - Number of Homeless Persons
- ▶ 0703 - Employment and Income Growth for CoC Funded Projects
- ▶ 0704 - Number of Persons First Time Homeless
- ▶ 0706 - Permanent Housing Placement - Retention

0700 - Length of Time Persons Remain Homeless

This report measures the number of clients active in the report date range along with their average and median length of time homeless across the relevant universe of projects. This includes time homeless during the report date range as well as prior to the report start date.

	Current Year Counts (Persons)	Current Year Average LOT	Current Year Median LOT
Persons in Emergency Shelter and Safe Haven	1593	116	84
Persons in Emergency Shelter, Safe Haven, and Transitional Housing	1649	129	90

0700.1b - Length of Time Persons Remain Homeless

This report measures the number of clients active in the report date range along with their average and median length of time homeless across the relevant universe of projects. This includes time homeless during the report date range as well as prior to the report start date. This report only reports on Metric 1b. All other metrics are reported on in 0700.

	Current Year Counts (Persons with 3.917)	Current Year Average LOT (with 3.917)	Current Year Median LOT (with 3.917)
Persons in ES, SH, and PH	1654	399	195
Persons in ES, SH, TH, and PH	1722	412	216

0701 - Exits to Permanent Housing with Return to Homelessness

Measure 2a and 2b: The extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 months (and 24 months in a separate calculation)

	Total # of Persons who Exited to Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in less than 6 Months (0-180 days)	Returns to Homelessness from 6 to 12 Months (181-365 days)	Returns to Homelessness from 13 to 24 Months (366 – 730 days)
Exit was from SO	106	15	4	4
Exit was from ES	774	136	55	34
Exit was from TH	106	1	7	5
Exit was from PH	476	16	22	23
TOTAL Returns to Homelessness	1462	168	88	66

This report looks at clients who have exited to a permanent destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as measured in the HMIS for up to two years after the initial exit.

0702 - Number of Homeless Persons

This report uses counts of client level HMIS data to show an unduplicated annual count of homeless clients served in Emergency Shelter, Safe Haven and Transitional Housing.

	Prior Year Counts	Current Year Counts	Difference
Unduplicated Total Sheltered Homeless Persons		1679	
Emergency Shelter		1586	
Safe Haven		0	
Transitional Housing		119	

0703 - Employment and Income Growth for CoC Funded Projects

This report will not function properly until Annual Assessment data quality issue(s) are resolved. Please examine record(s) listed below and eliminate duplicate Annual Assessment(s) recorded on the same date.

asif10041976a645s530	171655	3/12/2020
ginm11131970g643j520	388100	8/12/2020
hhcf09112014h655h200	422734	1/15/2020
hhrf08192015h655h630	486547	11/1/2019
jhcf07111986j220h200	422732	1/15/2020
kcgf02172000k536c240	171683	3/12/2020
ljnf11101956l530j520	163889	2/12/2019
lsim02191999l200s530	171685	3/12/2020
mdnm08241967m624d523	268368	8/30/2020
mhcm10172016m420h200	491742	1/15/2020
mwlf08081966m430w426	178895	5/1/2017
nmm05172018n400m625	486546	11/1/2019
tsaf01081975t536s150	281746	9/11/2020

Metric 4.1 - Change in earned income for adult system stayers during the reporting period

	Prior Year Counts	Current Year Counts	Difference
Number of adults (system stayers)		#MULTIVALUE	
Number of adults with increased earned income		#MULTIVALUE	
Percentage of adults who increased earned income		#MULTIVALUE	

Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

	Prior Year Counts	Current Year Counts	Difference
Number of adults (systems stayers)		#MULTIVALUE	
Number of adults with increased non-employment cash income		#MULTIVALUE	
Percentage of adults who increased non-employment cash income		#MULTIVALUE	

- ▶ This report looks at clients with an Entry or Exit from a CoC Funded Project within a given operating year to determine the percentage of clients who have increased Earned, Other(non-earned) or total income during that timeframe.

0704 - Number of Persons First Time Homeless

It uses a client's entry date in relation to any prior project entries to determine whether the entry is a "New" Homeless stay or whether the client was homeless in the prior 24 months.

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS			
	Prior Year Counts	Current Year Counts	Difference
Persons with entries into ES, SH, or TH during the reporting period		1287	
Of persons above, count those who were in ES, SH, or TH within 24 months prior to their entry during the reporting year.		383	
Of the persons above, count those who did not have entries in ES, SH, or TH in the previous 24 months. (Number of persons experiencing homelessness for the first time.)		904	
Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS			
	Prior Year Counts	Current Year Counts	Difference
Persons with entries into ES, SH, TH or any PH during the reporting period		1579	
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.		568	
Of the persons above, count those who did not have entries in ES, SH, TH or any PH in the previous 24 months. (Number of persons experiencing homelessness for the first time.)		1011	

0706 - Permanent Housing Placement - Retention

Metric 7a.1 - Change in exits to permanent housing destinations

	Prior Year Counts	Current Year Counts	Difference
Persons who exited Street Outreach		390	
Exited to temporary & some institutional destinations		52	
Exited to permanent housing destinations		127	
% Successful exits		45.90%	

Metric 7b.1 - Change in exits to permanent housing destinations

	Prior Year Counts	Current Year Counts	Difference
Persons in ES, SH, TH, and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing		973	
Exited to permanent housing destinations		394	
% Successful exits		40.49%	

Metric 7b.2 - Change in exits to or retention of permanent housing

	Prior Year Counts	Current Year Counts	Difference
Persons in applicable PH projects who exited after moving into housing, or who moved into housing and remained in the PH projects		511	
Remained in applicable PH projects and or exited to permanent housing destinations		507	
% Successful exits/retention		99.22%	

This report uses counts of client level HMIS data to show placements from Street Outreach into Temporary and Permanent Housing and Permanent Housing Placement and Retention in PH projects.

Timeline

Report	Purpose	Project Types	Dates Covered	Deadline	Status
Longitudinal System Analysis	Provide system-wide, annual data to HUD & Congress; focuses on households move through the system; has more client-level data & demographics	ES, TH, RRH, PSH	10.1.2018 - 9.30.2019 AND 10.1.2019 - 9.30.2020	January 15, 2021	Submitted
Point-In-Time Count	Provide a count of sheltered & unsheltered homeless population	ES, TH, SO, RRH, PSH	January 27, 2021	TBD	Not Submitted
System Performance Measures	Provide system-wide data to HUD; focuses on all persons served not just HH; looks at yearly trends with counts, averages, and medians in 7 performance areas	ES, TH, RRH, PSH, SO	10.1.2019 - 9.30.2020	March 1, 2021	In Progress-Data clean up
ESG-CV	Provide data on CARES ACT related activities	ES, SO, HP, RRH	9.1.2020 - 12.31.2020	Quarterly	Not Submitted

Calendar

What?	When?
System Performance Measures Submission	March 1 st
HMIS Monthly meeting	March 10 th



Thank You!

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