

# Recap from July

- ▶ PIT/HIC Re-Submission
- ▶ Data Quality Plan
- ▶ Data Advisory Committee

Visibility

The background features a dark blue gradient on the left, transitioning into a complex pattern of overlapping, semi-transparent triangles and lines in various shades of blue on the right. The overall aesthetic is modern and geometric.

# Visibility Considerations

- ▶ ROI drives the visibility
  - ▶ ROI must be active prior to sending a referral
  - ▶ ROI start date and project entry date are the same
  - ▶ Same rules apply when backdating entries
- ▶ Other Considerations
  - ▶ Restricted visibility
  - ▶ Client's profile locked down
  - ▶ Visibility settings need updated (Older HMIS pages)

# Referral Notes

▼ Need Data

Date of Need \* 09 / 10 / 2020 2 : 51 : 44 PM

Selected Needs

Need	Amount if Financial	Need Status / Outcome / If Not Met, Reason	Notes
Homelessness Prevention Programs (BH-0500.3140)		Identified -Select- -Select-	

Remove All Needs

Need Notes

Notes

Helping Hands\_Holly Helper\_09.18.2020  
Contact the client on 9/17  
client contact info: (919)111-1111

Save Close

- ▶ Enter “Date of Need” this is the date the need was identified. It is usually the project entry date
- ▶ Need Status is “Identified”
- ▶ Add Notes:
  - ▶ Name of project being referred to
  - ▶ Person making the referral and date
  - ▶ Client contact information
  - ▶ Any other relevant information (why can't your agency meet the need? Or client's location)
- ▶ Click “Save” on the notes, then “Save ALL” to send the referral

# WellSky HMIS Software

- ▶ Wake currently uses ServicePoint HMIS created by WellSky
- ▶ Currently under contract until next June so need to give notice by December
- ▶ ServicePoint HMIS has several issues that make it sub-par technology
  1. Lack of user friendliness
  2. Lack of reliable reporting (both getting data out and missed HUD programming deadlines)
  3. Lack of live data reporting (requires overnight sync for most reports)
  4. Lack of reliable referral system
  5. Lack of timeline tracking (how long are people really in our system)
  6. Lack of good customer support

# HMIS Software Potentials

- ▶ Bitfocus/Clarity
  - ▶ Social Solutions (Apricot)
  - ▶ ClientTrack
  - ▶ CaseWorthy
  - ▶ Foothold
- 
- ▶ HMIS staff are demoing these softwares now to select the top 2 (for cost and service provided)
  - ▶ Once selected the vendor will be asked to present at one of the upcoming HMIS meetings for community feedback

# HMIS Calendar

Category	Purpose	Project Types	Dates Covered	Deadline	Status
Report: Longitudinal System Analysis	Provide system-wide, annual data to HUD & Congress; focuses on households move through the system; has more client-level data & demographics	ES, TH, RRH, PSH	10.1.2018 - 9.30.2019 AND 10.1.2019 - 9.30.2020	January 15, 2021	Submitted
Report: Point-In-Time Count	Provide a count of sheltered & unsheltered homeless population	ES, TH, SO, RRH, PSH	January 27, 2021	August 14, 2021	In Progress
Report: System Performance Measures	Provide system-wide data to HUD; focuses on all persons served not just HH; looks at yearly trends with counts, averages, and medians in 7 performance areas	ES, TH, RRH, PSH, SO	10.1.2019 - 9.30.2020	March 1, 2021	Submitted
Training: HMIS ROI	This will replace the ROI training no longer available on the HMIS Learning Center	N/A	N/A	March 11, 2021 10:00am	Completed- Uploaded to Website & YouTube
Report: ESG-CV	Provide data on CARES ACT related activities	ES, SO, HP, RRH	9.1.2020 - 12.31.2020	Quarterly	Submitted for city, county, state.
Meeting: HMIS Monthly Meeting	Monthly gathering to discuss relevant HMIS topics	N/A	N/A	May 12, 2021 10:00am	April 14th meeting uploaded on RWPEPH website
MCAH HMIS Summit	Theme: Achieving Success in a Changing World.  New changes in HMIS and how to navigate HMIS.	N/A	July 27-29, 2021	-	Held & recordings released





# Thank You!

- ▶ Chloe Pearson, HMIS System Admin
  - ▶ [cpearson@partnershipwake.org](mailto:cpearson@partnershipwake.org)
- ▶ Eric Doll, HMIS System Admin
  - ▶ [edoll@partnershipwake.org](mailto:edoll@partnershipwake.org)
- ▶ [hmis@partnershipwake.org](mailto:hmis@partnershipwake.org)